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This list may not include all available services in a county; please call 2-1-1 to find other resources in your area. Also, some information included here may have changed. TCJE does not endorse any organization's services or religious affiliations, and we cannot guarantee that services will be provided. Before visiting an organization, please contact them about availability, waitlists, and eligibility requirements.

# **Bandera County Resources**

#### **Community Health Services**

Arthur Nagel Community Clinic

1116 12st St. PO Box 519, Bandera, TX 78003 | (830) 796-3448 | http://www.nagelclinic.org

This clinic provides free primary, preventive, mental, and dental healthcare services to low-income, uninsured residents of Bandera County who have no other access to primary medical care. Patient's household income must not exceed 200 % of the Federal Poverty Guidelines (<a href="http://aspe.hhs.gov/poverty/13poverty.cfm">http://aspe.hhs.gov/poverty/13poverty.cfm</a>) and have no medical insurance to qualify for service. A current tax form and pay stub are required documentation to determine eligibility for obtaining services. Proof of dependents claimed is also required. Hours: Tuesday, Wednesday, Thursday, 8:00 AM To 4:00 PM.

Bandera County Indigent Health Care Program

County Auditor's Office 1214 Hackberry PO Box 563, Bandera, TX 78003 | (830) 796-7166 | (830) 796-8139 | http://www.banderacounty.org/services/IndigentHealthCare.htm

This program provides basic medical services to residents of this county who cannot receive health care coverage from any other source and who are eligible for the program. Eligibility is based on income and resources.

Community Health Development, Inc. - Rolling Hills Health

Hwy 83 & Oakhill Dr., Leakey, TX 78873 | (830) 232-6985 | (830) 232-6961 | http://www.chdi4health.org

Offers medical services to the underserved people of Rural Texas. Payment is on a sliding scale. Rolling Hills Health provides services to patients from Real, Kerr and Bandera counties. Hours: 8:00 AM-5:00 PM M,Tu,Th,F 10:00 AM - 7:00 PM W

Hill Country MHDD Centers - Kendall County MH Center

221 Fawn Valley Dr. #500, Boerne, TX 78006 | (830) 249-9328 or (800) 325-8931 (toll free) | (830) 249-9238 | http://www.hillcountry.org

Provides community mental health services. Use the main phone number to contact an office for an appointment or to ask for more information about eligibility and programs. The 24-hour, toll free Crisis Hotline is 1-877-466-0660. This crisis number is for people facing an emergency situation, such as having a homicidal or suicidal thoughts. If your call is an emergency, a crisis team may be sent out to help manage your situation. If necessary, emergency services may also be contacted to respond to your crisis.

## **County Probation Offices**

Kerr County Community Supervision & Corrections Department

402 Clearwater Paseo, Kerrville, TX 78028 | (830) 896-2233 | (830) 896-2270 | http://www.tdci.state.tx.us

#### **Education Assistance**

Education Services Center Region 20 Adult Education

1314 Hines Ave., San Antonio, TX 78208 | (210) 370-5473 | http://www.esc20.net

The Education Service Center Region 20 Adult Education Program helps adult learners build a strong foundation of academic skills so that they may fulfill their role as a worker, parent and citizen/community member. Adult education consists of four different courses which include:

Families and Literacy, Inc.

1006 C Junction Hwy, Kerrville, TX 78028 | (830) 896-8787 | (830) 896-3639 | http://www.familiesandliteracy.org

They offer classes in GED Preparation, Adult Basic Education (ABE), Citizenship, English as a Second Language (ESL), Parenting and Personal Finance. Small course fees are charged (\$75/semester for ESL and ABE; \$40/class - \$60/semester for parenting; \$25/year for GED) plus \$35/year for books and materials. Some scholarship money is available.

Restore Education - Passport to College Program

1621 N. Main Ave. Suite 7, San Antonio, TX 78212 | (210) 432-6123 | (210) 401-6287 | <a href="http://www.restoreeducation.com">http://www.restoreeducation.com</a>

This program starts with remedial education and tutoring preliminary to GED prep, then moves on to taking the GED, college prep and college courses. The final stage of the program is follow-up and continuing support in college for GED graduates. Depending on previous educational levels, new students may enroll in the appropriate phase as needed. You are eligible:1) If you are 16 to 25 and have dropped out of a Texas public high school, and2) If you are willing to commit to work at a college level and finish what you start. This program also offers assistance with transportation, childcare, job training and placement and other emergency financial needs.

#### **Employment Services**

Workforce Solutions Alamo

702 Buck Creek Dr., Bandera, TX 78003 | (830) 796-6164 | (830) 796-7387 | http://www.workforcesolutionsalamo.org

Job search assistance and resources are available to the public free of charge. Hours: Monday through Friday 8 a.m. - 5 p.m.

### **Housing Services**

Arms of Hope

21300 State Hwy 16, Medina, TX 78055 | (830) 522-2200 | http://www.armsofhope.org

Mon - Thurs. 8:00 am - 5:30 pm; Fri 8:00 am - 12:00 pm; Helps motivated single mothers and their children transition into independent futures by providing counseling, accountability, parenting skills, career training and a home in a safe environment. This program is for mothers that are fleeing homelessness, domestic violence, abuse, or have lost sustainable support when a death, abandonment, incarceration or divorce has occurred and there are no other means of provision.

Family Endeavors - Supportive Services for Veteran Families

1448 Sidney Baker St., Kerrville, TX 78028 | (830) 896-0190 | http://www.familyendeavors.org

These supportive services include outreach, case management, help in obtaining VA benefits, emergency financial assistance for rent & utilities and assistance in obtaining and coordinating other public benefits.

### **Indigent Defense Services**

Linda James, Bandera County Court Coordinator

502 11th St., Bandera, TX 78003 | (830) 879-4075 | (830) 796-8218 | http://www.banderacounty.org

### **Legal Aid Services**

Texas Rio Grande Legal Aid

1111 N. Main Ave., San Antonio, TX 78212 | (800) 369-0356 | (210) 212-3774 | http://www.trla.org/office/san-antonio-main-3

#### Other

Family Endeavors - Supportive Services for Veteran Families

1448 Sidney Baker St., Kerrville, TX 78028 | (830) 896-0190 | http://www.familyendeavors.org

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Texas Department of Health and Human Services - Benefits Office

702 Buck Creek Dr., Bandera, TX 78003 | (830) 796-3739 | (830) 796-7387 | http://www.yourtexasbenefits.com

The SNAP food benefits (formerly known as Food Stamps) helps people with low incomes and resources buy the food they need for good health. Medicaid Programs provide medical benefits for eligible low income adults, children, and families. CHIP offers a health insurance program for children. Call or visit website for program-specific eligibility information. Anyone convicted of a drug-related felony (possession, use or distribution of a controlled substance) after August 22, 1996, is not eligible for SNAP (Food Stamps) benefits. Hours: M-F, 8 am to 5 pm.

#### **Parole Offices**

San Antonio II District Parole Office

2821 Guadalupe St. Suite 106, San Antonio, TX 78207 | (210) 436-5885 | (210) 432-8660 | http://www.tdcj.state.tx.us

#### **Treatment Programs**

Alcoholics Anonymous (AA) - Central Service Office of San Antonio

8804 Tradeway, San Antonio, TX 78217 | (210) 821-6325 | (210) 822-4491 | http://www.aasanantonio.org

**Alcoholics Anonymous** 

Crystal Meth Anonymous

4470 W. Sunset Blvd Suite 107 PMB 555, Los Angeles, CA 90027-6302 | (855) 638-4373 (HELPLINE) | http://www.crystalmeth.org

Crystal Meth Anonymous (CMA) is a fellowship of men and women who share their experience, strength and hope with each other, so they may solve their common problem and help others to recover from addiction to crystal meth. The only requirement for membership is a desire to stop using. There are no dues or fees for CMA membership. Call or go online to find a local meeting.

Hill Country Council on Alcohol & Drug Abuse, Inc.

102 Business Dr., Kerrville, TX 78028 | (830) 367-4667 | http://www.hccada.org

This organization contracts with state and federal organizations to provide court-ordered classes such as DWI Education and Drug Offender Education. They also provide outpatient substance abuse treatment and financial assistance may be available.

Narcotics Anonymous Esperanza Area

PO Box 120094, San Antonio, TX 78212 | (210) 434-0665 or (800) 221-9091 (toll-free) | <a href="http://www.eanaonline.org">http://www.eanaonline.org</a>

Narcotics Anonymous (NA) is a not for profit fellowship or society of men and women for whom drugs had

become a major problem. They are recovering addicts who meet regularly to help each other stay clean. The desire to stop using is the only requirement for membership. The meetings are free and anyone may join. Serving the cities of Crystal City, Del Rio, Eagle Pass, Floresville, Laredo, Pleasanton, Poteet, San Antonio and surrounding counties